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Setting Up a Production Monitoring and Diagnostic Environment

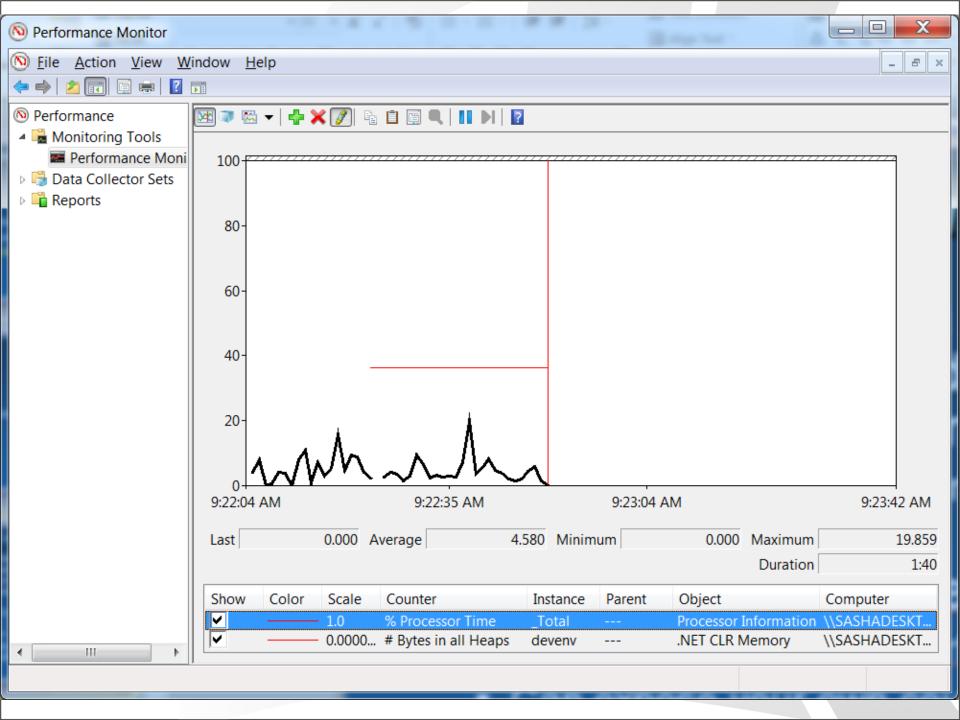
Agenda

- Performance monitoring Performance counters and alerts ETW, WPR, WPA, PerfView
- Production debugging
 IntelliTrace
 Dump files and dump analysis
- "Automatic" debugging
 CLRMD and CLRMDExt

Performance Counters

Performance Counters

- A set of numeric data exposed by Windows or by individual applications
 - ↑ Organized into Categories, Instances, and Counters
 - ★ Example: Process(Outlook.exe)\Private Bytes
- ★ Accessed using System.Diagnostics:
 - PerformanceCounter, PerformanceCounterCategory
 - Can expose your own counters as well
- ↑ Tools: perfmon.exe, logman.exe, lodctr.exe



Introduction to ETW

Performance Monitoring Spectrum

Performance metrics and simulations

Continuous lowoverhead monitoring

Our focus in this course

Production-time performance investigations

Development-time profiling

Performance/load tests

Problems with Traditional Profilers

Invasiveness

• Often requires restart or code injection

Overhead

• 2x slowdowns are not unheard of

Trace size

• Often not applicable for continuous monitoring for hours/days on end

Licensing costs

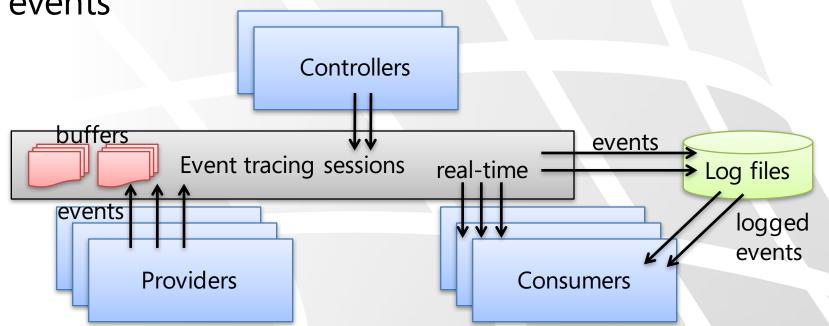
• Production mode or remote profiling mode not always available

Event Tracing for Windows

- ★ High-performance facility for emitting 100K+ log events per second with rich payloads and stack trace support
- ★ Used widely across Windows, .NET, drivers, services, third party components

ETW Participants

- * A **provider** generates ETW events
- ★ A controller starts and stops ETW collection
- A **consumer** logs, analyzes, or processes ETW events



Sample ETW Scenarios

Profile an app in sampling mode

Custom application event log

Log memory allocation statistics (.NET/C++)



Log GC and JIT events

Perform waittime analysis

Log disk accesses including stacks



ETW Tools

- * xperf.exe: Command-line tool for ETW capturing and processing
- wpr.exe: Command-line and GUI for end users
- wpa.exe: Visual trace analysis tool
- ▶ PerfView.exe: Visual tool for capturing and recording ETW events from managed providers and the CLR
- ★ logman.exe, tracerpt.exe: Built-in Windows tools for trace recording and formatting

Production Use

- ★ All ETW tools are suitable for production use
- Some things to watch out for:
 - ★ Choose event providers carefully to minimize the performance impact on the system
 - Capture to a circular log file to avoid running out of disk space
 - Set triggers to stop collection (and keep all preceding events) when a critical event occurs

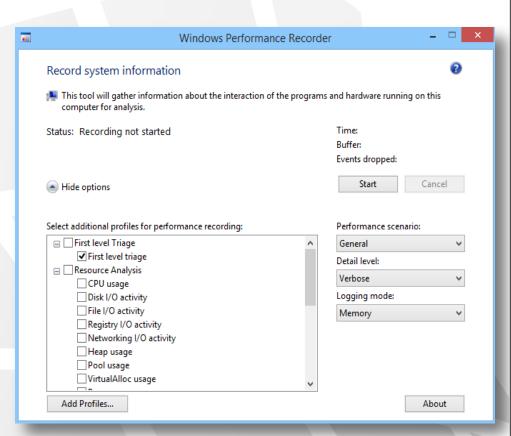
Capturing a Trace

Xperf

xperf -on DiagEasy

xperf -d diag.etl

WPR

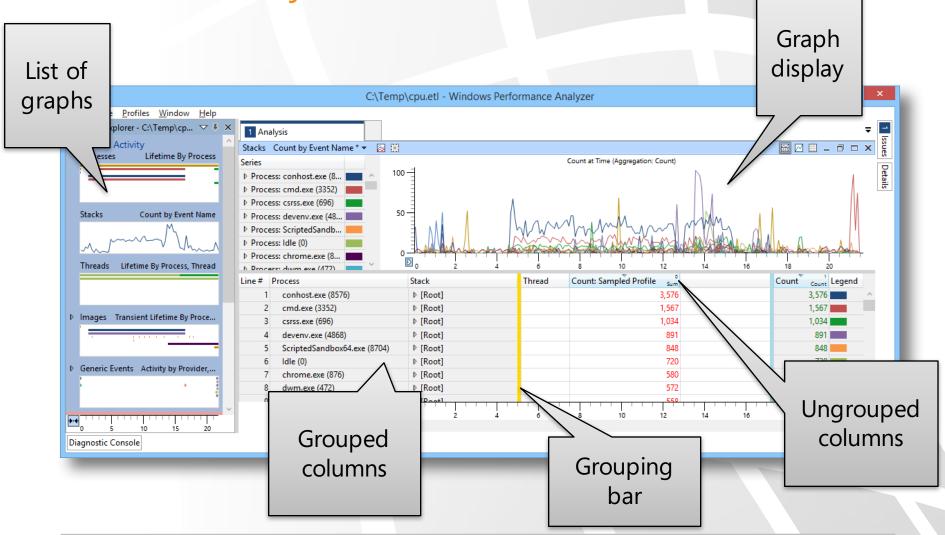


What's In A Trace?

- A trace is a huge list of events
- Events have multiple columns (payload)
- Useless without additional processing

```
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     I-DCStart.
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                              taskhostex.exe (3868), 0x00007fff59ea0000, 0x00007fff59f00000, 0x00060d82,
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Trace Analysis with WPA



PerfView

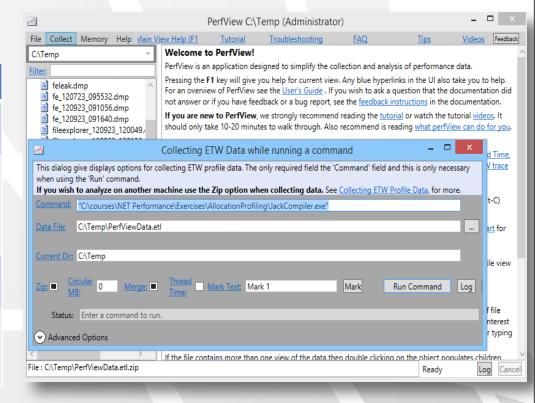
- ★ ETW collection and analysis tool tailored for .NET applications (but not only)
- Can be used as a sampling profiler
- ★ Can be used as an allocation profiler
- Can be used for heap snapshot analysis

Collecting Data with PerfView

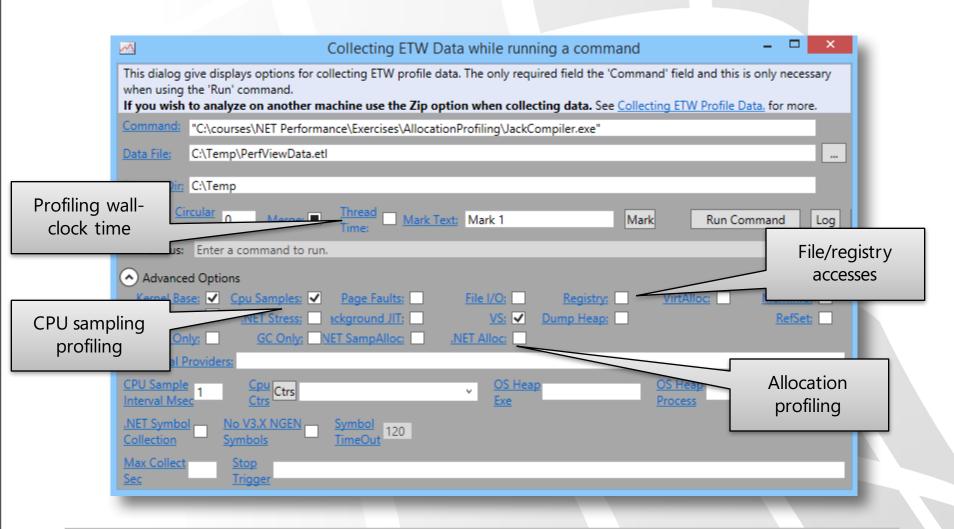
CLI GUI

PerfView run app.exe

Option	Meaning
/MaxCollectSec:N	Stop collection after N seconds
/StartOnPerfCounter /StopOnPerfCounter	Start/stop collection based on performance counter
/Providers= /OnlyProviders=	Restrict to specific set of providers
/CircularMB:N	Circular logging N megabytes of newest events

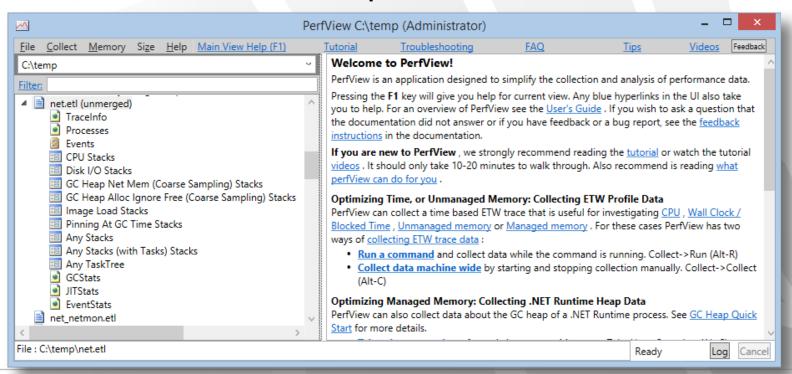


PerfView Collection Options

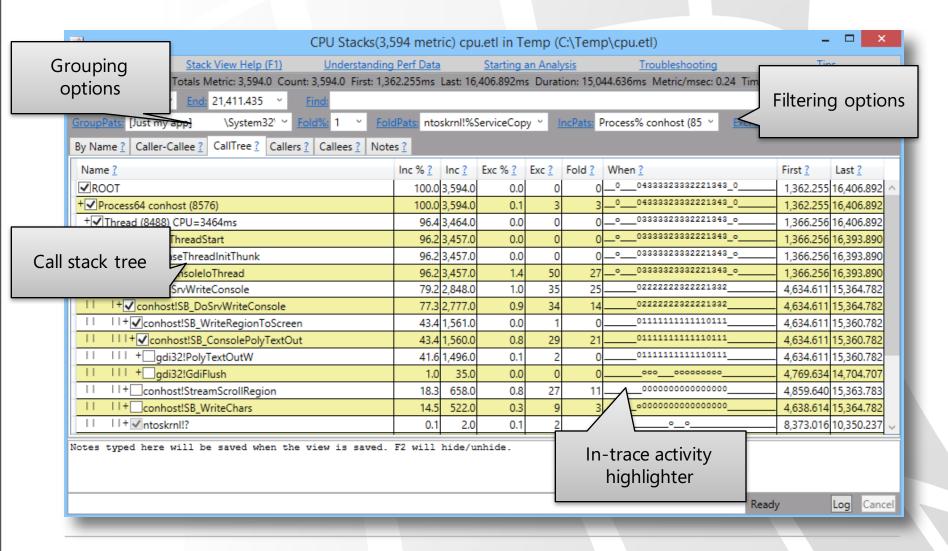


PerfView Reports

♠ PerfView has built-in support for CPU utilization, GC and JIT information, disk and file I/O, and a bunch of additional reports

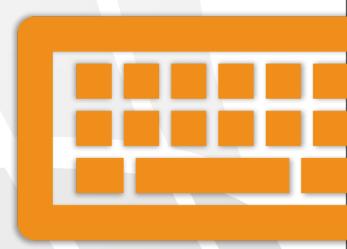


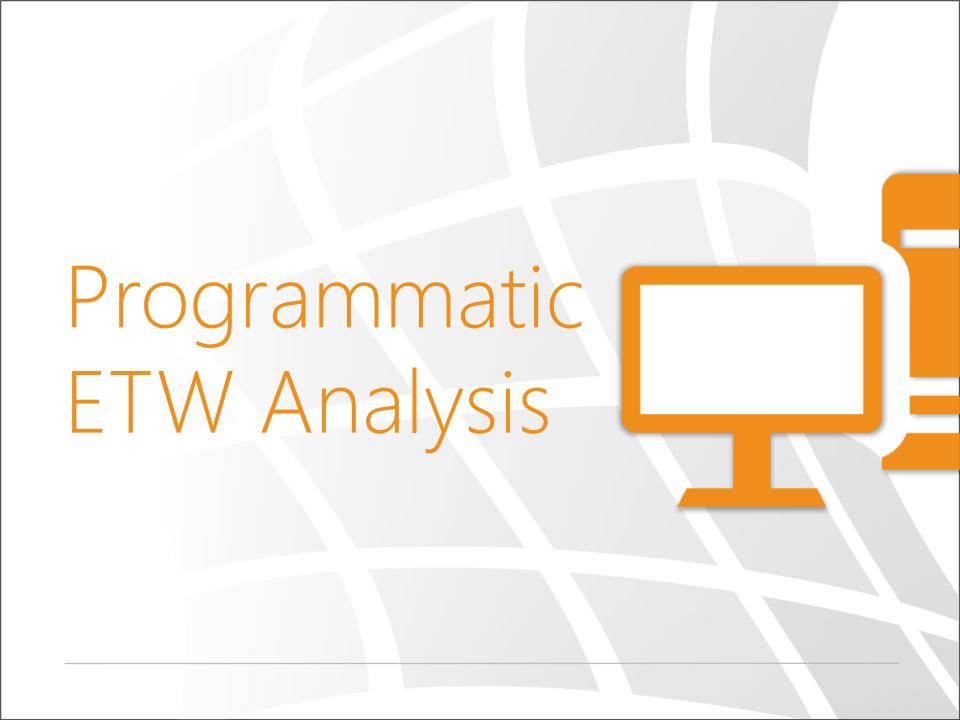
CPU Stacks



CPU Profiling with PerfView Continuous ETW Monitoring

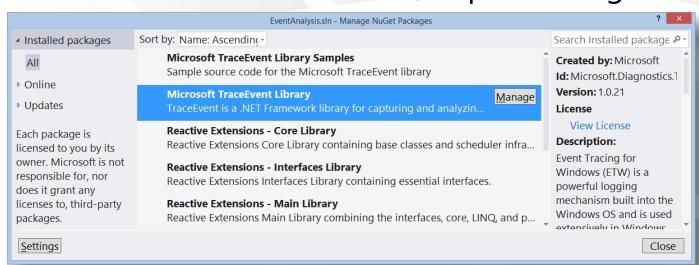
Lab





Automatic ETW Analysis

- ↑ The TraceEvent library provides ETW analysis API
 - Understands kernel and CLR events
 - Supports call stacks (incl. managed)
 - ★ Can start ETW sessions and/or process log files



Example Analysis Scenarios

Monitor the system for CLR exceptions w/ stacks

ExceptionTraceData

Get a profiling trace and look for regressions

TraceLog
SampledProfileTraceData
TraceCallStack

Name ?	Inc % ?	Inc ?
☑ ROOT	100.0	2.0
+✓Process32 VSDebugging (10068)	100.0	2.0
+✓Thread (10340) CPU=32ms (Startup Thread)	100.0	2.0
+✓OTHER < <ntdi!_rtluserthreadstart>></ntdi!_rtluserthreadstart>	100.0	2.0
+ ■ VSDebugging! VSDebugging. Program. Main(class System. String[])	100.0	2.0
+☑OTHER < <clr!il_throw>></clr!il_throw>	100.0	2.0
+ ✓ Throw(System.ApplicationException) foo	50.0	1.0
+ ✓ Throw(System.ApplicationException) something bad happened	50.0	1.0

Trace Analysis Example

```
var traceLog = TraceLog.OpenOrConvert("trace.etl");
var process = traceLog.Processes.LastProcessWithName(...);
var symbolReader = new SymbolReader(Console.Out, symPath);
foreach (var exc in
  process.EventsInProcess.ByEventType<ExceptionTraceData>())
 Console.WriteLine(exc.ExceptionType);
 Console.WriteLine(exc.ExceptionMessage);
 var stack = exc.CallStack();
 while (stack != null)
   Console.WriteLine(stack.CodeAddress.Method.FullMethodName);
    stack = stack.Caller;
```

Trace Session Example

```
var session = new TraceEventSession("ObserveGCs");
session.EnableProvider(ClrTraceEventParser.ProviderGuid,
   TraceEventLevel.Verbose,
   (ulong)ClrTraceEventParser.Keywords.GC);
// Allocation tick every 100KB
var alloc =
   session.Source.Clr.Observe<GCAllocationTickTraceData>();
alloc.Subscribe(ad => Console.WriteLine(ad.AllocationAmount));
var gc = session.Source.Clr.Observe<GCHeapStatsTraceData>();
gc.Subscribe(cd => Console.WriteLine(cd.GenerationSize2));
session.Source.Process();
```



IntelliTrace

- ★ IntelliTrace is a Visual Studio feature that improves developer productivity during debugging
- "Historical Debugging"
- Tracks events and method call information at runtime
- Records stack trace, local variables, and custom information for each event

IntelliTrace Experiences

F5 Debugging

Live debugging from Visual Studio, unit tests, and other developer experiences

Production Debugging

Collection on production systems for later analysis on a development machine

IntelliTrace Collection Modes

Low impact

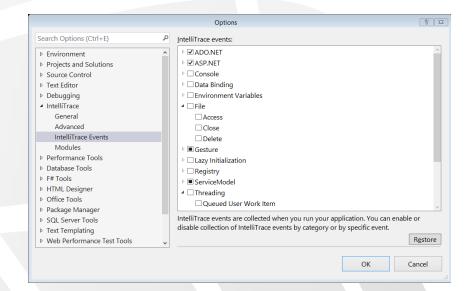
- Interesting runtime events are collected
- Low overhead if collecting lowfrequency events

High impact

- Every method call is collected
- Up to 10x potential slowdown
- Configure for specific modules only to reduce impact

Events

- WCF, ADO.NET, file access, registry access, ASP.NET, and myriads of other events
- Can customize with your own events



What Exactly Is Collected?

- ♠ Parameters and return values
- ★ Reference type locals
 - ★ For each referenced object, whether or not it was there, but not its contents

```
void ReadTweets(string account)
{
  var tweets = GetTweets(account);
  int count = 3;
  for (int i = 0; i < count; ++i)
    DisplayTweet(tweets[i]);
}</pre>
```

Collecting IntelliTrace Logs

★ Visual Studio saves .itrace files from each run

- ★ IntelliTrace stand-alone collector
 IntelliTraceSC.exe launch /cp:plan.xml app.exe
- ▶ PowerShell cmdlets for ASP.NET/SharePoint Start-IntelliTraceCollection "MyAppPool" plan.xml C:\

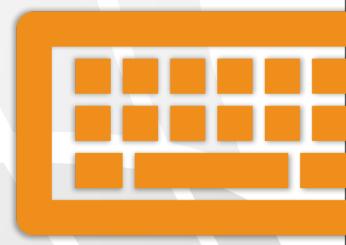
- Microsoft Test Manager
- **★** Azure Cloud Services

Extending IntelliTrace Events

- ★ Add your events to the collection plan XML
 - ★ IntelliTrace can generate an event from any method in your code or framework code
 - Custom parameter formatting is available

Collecting IntelliTrace Logs





Debugging Symbols

Debugging Symbols

- ★ Debugging symbols (.pdb files) link runtime memory addresses to function names, source file names and line numbers
 - Without native symbols, it's impossible to debug
 - Without managed symbols, it's harder but not impossible
- ★ Debugging symbols make reverse engineering easier

Symbols in C++

Call Stack

Name

ntdll.dll!7706d1bc()

[Frames below may be incorrect and/or missing, no symbols loaded for ntdll.dll] KernelBase.dll!76bc10fd()

KernelBase.dll!76bc103d()

LeakAndCorrupt.exe!00285ff8()

LeakAndCorrupt.exe!00286bb9()

LeakAndCorrupt.exe!00286dad()

kernel32.dll!7529919f()

ntdll.dll!7707a8cb()

ntdll.dll!7707a8a1()

All useful debug information is not available without symbols:

- Function names
- Parameter types and values
- Source file and line numbers

Call Stack

Name

ntdll.dll!_NtWaitForSingleObject@12() KernelBase.dll!_WaitForSingleObjectEx@12() KernelBase.dll!_WaitForSingleObject@8()

ntdll.dll!__RtlUserThreadStart@8()

LeakAndCorrupt.exelmain(int argc=1, char * * argv=0x00d9b2f0) Line 27

LeakAndCorrupt.exe!__tmainCRTStartup() Line 626 LeakAndCorrupt.exe!mainCRTStartup() Line 466 kernel32.dll!@BaseThreadInitThunk@12() ntdll.dll!__RtlUserThreadStart() Full (private) symbols include all the above information. Stripped (private) symbols do not include:

- Parameter information
- Source information

Symbols in C#

Call Stack Name [Managed to Native Transition] mscorlib.dll!System.IO.__ConsoleStream.ReadFileNative(Microsoft.Win32.SafeHandles.SafeFileHandle hFile, byte[] bytes, int offset, int count, mscorlib.dll!System.IO.__ConsoleStream.Read(byte[] buffer, int offset, int count) mscorlib.dll!System.IO.StreamReader.ReadBuffer() mscorlib.dll!System.IO.StreamReader.ReadLine() mscorlib.dll!System.IO.TextReader.SyncTextReader.ReadLine() mscorlib.dll!System.Console.ReadLine() Managed.exe!Managed.Program.Main(string[] args = {string[0]}) [Native to Managed Transition] mscorlib.dll!System.AppDomain.nExecuteAssembly(System.Reflection.RuntimeAssembly assembly, string[] args)

Call Stack

Name

[Managed to Native Transition]

 $mscorlib. dll! System. IO. _Console Stream. Read File Native (Microsoft. Win 32. Safe Handles. Safe File Handles, Safe File H$

mscorlib.dll!System.IO.__ConsoleStream.Read(byte[] buffer, int offset, int count)

mscorlib.dll!System.IO.StreamReader.ReadBuffer()

mscorlib.dll!System.IO.StreamReader.ReadLine()

mscorlib.dll!System.IO.TextReader.SyncTextReader.ReadLine()

mscorlib.dll!System.Console.ReadLine()

Managed.exe!Managed.Program.Main(string[] args = {string[0]}) Line 13

[Native to Managed Transition]

mscorlib.dll!System.AppDomain.nExecuteAssembly(System.Reflection.RuntimeAssembly assembly, string[] args)

mscorlib.dll!System.AppDomain.ExecuteAssembly(string assemblyFile, System.Security.Policy.Evidence assembly

mscorlib.dll!System.AppDomain.ExecuteAssembly(string assemblyFile, System.Security.Policy.Evidence assemblySecurity, string[] args)

In C#, the only thing we really need symbols for is **source information**

Generating Symbols

- ♦ On by default in Debug and Release configurations
 - ★ In C++, make sure both the compiler and the linker are configured to generate debug information
- Shipping symbols to customer machines:
 - Native code symbols make reverse engineering easier
 - Can generate stripped symbols for native code (see PDBCopy.exe utility or /pdbstripped:<file> linker switch for C++)
 - Managed symbols are not worse than a decompiler

Symbols for Microsoft Binaries

- ★ We use Microsoft binaries all the time
 - ★ Microsoft Visual C++ Runtime
 - **↑** MFC, ATL
 - ★ Common Language Runtime (CLR)
 - ★ .NET Framework classes
 - Windows itself
 - Microsoft-provided drivers
- Many of them call our code or are called by it
 - Without Microsoft symbols, some parts of your call stack might not be resolved properly

Symbols for Microsoft Binaries

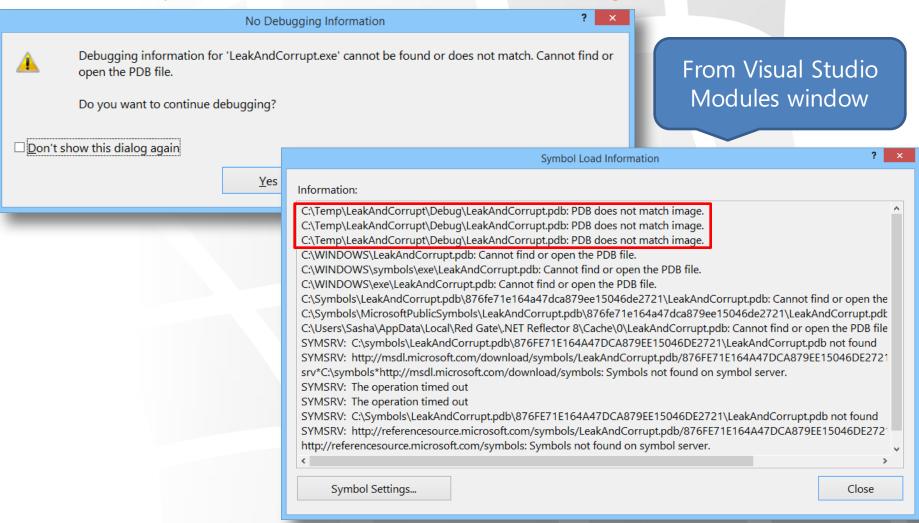
- Microsoft has a public symbol server with PDB files for Microsoft binaries
 - http://msdl.microsoft.com/download/symbols
- No need to download symbols manually
 - ★ But it's possible, for offline scenarios
- Configure _NT_SYMBOL_PATH environment variable
 - ★ And/or configure individual debuggers

setx _NT_SYMBOL_PATH srv*C:\symbols*http://msdl.microsoft.com/download/symbols

Troubleshooting Symbol Loading

- ★ The symchk.exe utility (Debugging Tools for Windows) can download specific symbols
 - Reports any missing symbols, blocked network call, and other reasons
 - Can use in offline scenarios generate a manifest and download based on that: http://s.sashag.net/19S01wF
- ★ In WinDbg, use !sym noisy and .reload to inspect symbol load failures
- Critical to get symbols right before starting any debugging work!

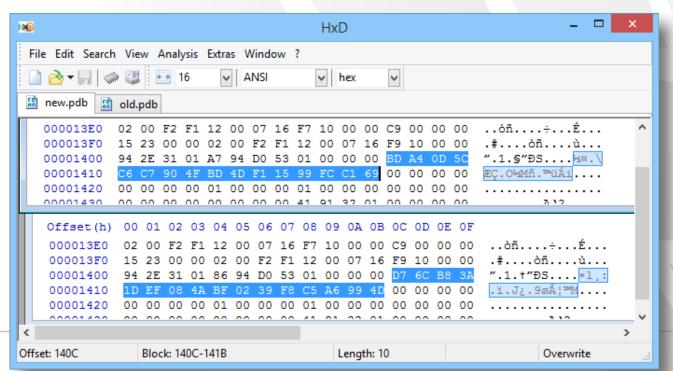
Example of Mismatched Symbols



Symchk Diagnostics

PDB Signatures

➤ Even if you compile the exact same source on the exact same system, the PDB contains a unique signature that changes every time you build:



Downloading Symbol Packages

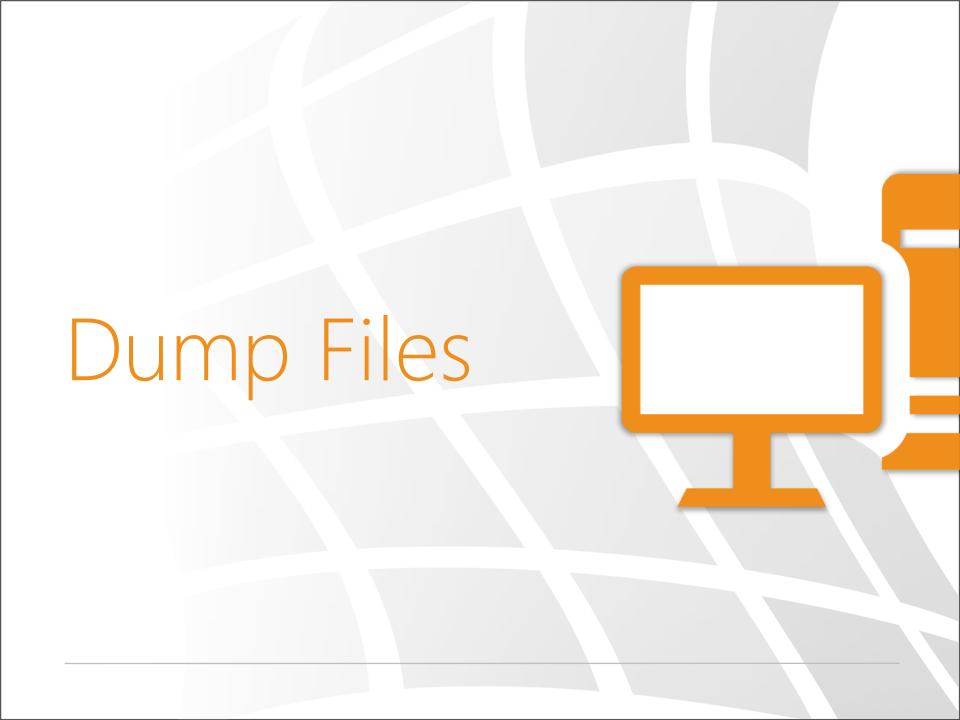
- Windows symbols are available as a package online
 - http://msdn.microsoft.com/en-us/windows/hardware/gg463028
 - ↑ Make sure the service pack matches
 - Hotfixes might require manual patching with symchk.exe
- ★ .NET Framework symbols ship separately
 - http://referencesource.microsoft.com/netframework.aspx
 - ★ Hotfixes still problematic, CLR versions change all the time (check QFE version on PDB and DLL files)

Maintaining a Symbol Store

- It's possible to maintain a private symbol store
- Use symstore.exe from Debugging Tools for Windows
- > symstore add /r /f C:\MyApp\bin*.pdb /s \\symsrv\syms /t
 "MyApp" /v "Build 48" /c "Manual add"
- > setx _NT_SYMBOL_PATH srv*C:\Symbols*\\symsrv\syms

Source Servers

- Similarly to debugging symbol servers, there are also source servers
- Support stepping through code in the debugger
 - ★ Even if the code is not locally available
 - ↑ Microsoft provides a source server for most of the .NET Framework assemblies
- It's also possible to set up a private source server using a set of tools shipping with the Debugging Tools for Windows



Dump Files

- * A user dump is a snapshot of a running process
 - Called a user minidump in modern terms
- * A *kernel dump* is a snapshot of the entire system
- Dump files are useful for post-mortem diagnostics and for production debugging
 - Anytime you can't attach and start live debugging, a dump might help

Dump File Sizes

- * A dump can contain lots of information
- You can choose which data to include, and this affects what you can do with the dump later
- ★ Example sizes for a 4GB ASP.NET process that has some unmanaged components:
 - ↑ Minidump with full memory 4.2GB
 - ★ Minidump with no extras 4MB
 - Minidump with CLR heap only 1.5GB (https://github.com/goldshtn/minidumper)
- Make sure to compress dumps before moving

Limitations of Dump Files

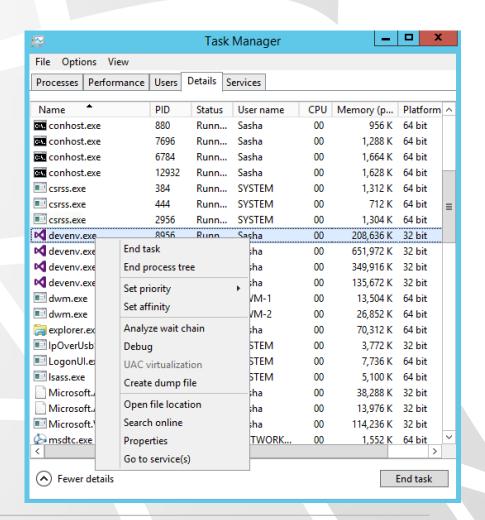
- * A dump file is a static snapshot
- You can't debug a dump, just analyze it
- Sometimes a repro is required (or more than one repro)
- Sometimes several dumps must be compared

Taxonomy of Dumps

- Crash dumps are dumps generated when an application crashes
 - ♠ Do not rely on a human to determine the precise moment when to capture a dump
- Hang dumps are dumps generated on-demand at a specific moment in time
 - ♦ Often used to diagnose hangs or infinite loops
 - ★ Usually (but not always) require a human to trigger
- ↑ These are just names; the contents of the dump files are the same!

Windows Task Manager

★ Task Manager, rightclick and choose "Create Dump File" Dump file goes in %LOCALAPPDATA%\ Temp



Procdump

- Sysinternals utility for creating crash / hang dumps
- ★ Can use process reflection (Windows 7+) to minimize process suspension time
- * Examples:

```
Procdump app.exe app.dmp

Procdump -h app.exe hang.dmp

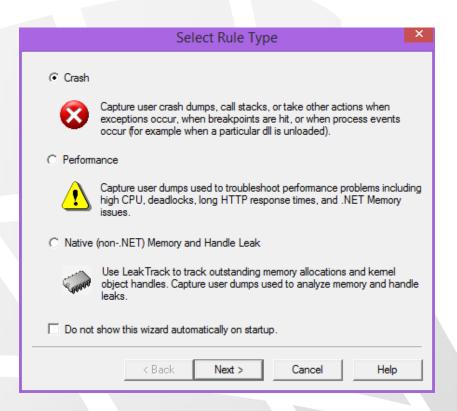
Procdump -e app.exe crash.dmp

Procdump -c 90 app.exe excessive_cpu.dmp

Procdump -r -ma app.exe app.dmp
```

DebugDiag

- Microsoft tool for monitoring and dump generation
 - Very suitable for ASP.NET
 - Dump analysis component included

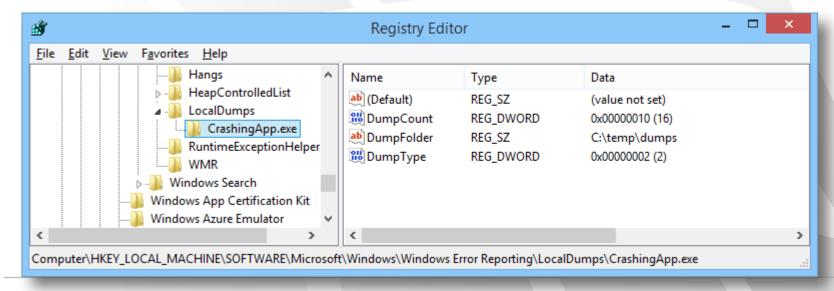


Post-Mortem Debuggers

- ★ Configured in the registry:
 - ► For unmanaged applications and managed as of CLR 4.0: HKLM\SOFTWARE\Microsoft\Windows NT\CurrentVersion\AeDebug
 - ► For managed applications before CLR 4.0: **HKLM\SOFTWARE\Microsoft\.NETFramework**
 - Note that there are two registry keys you'd need to set on Windows x64 (the 64-bit one, and the **Wow6432Node**)
 - See http://tinyurl.com/AutoDumps

Windows Error Reporting

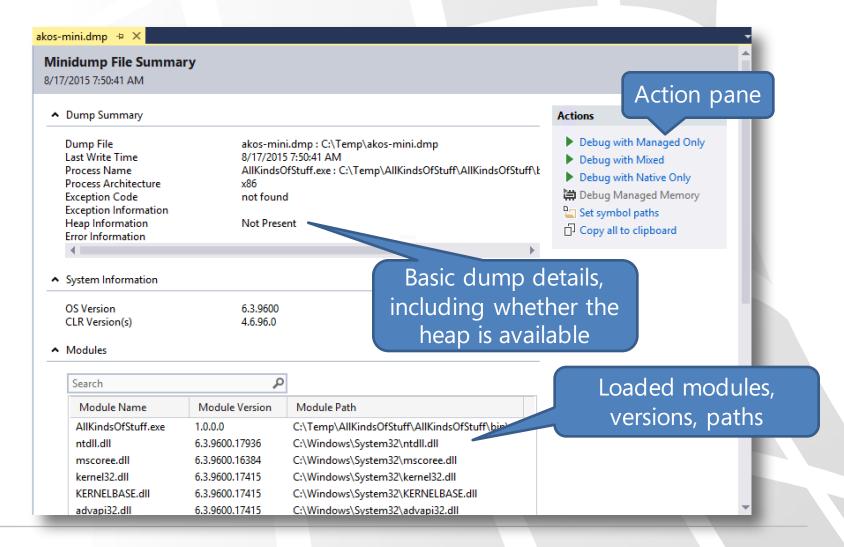
- WER registry key allows customization of dump file type and location
 - ★ LocalDumps registry key can configure generation of local dumps (see http://tinyurl.com/localdumps)
 - Can be application-specific, not system-wide



Opening Dump Files

- Visual Studio 2010+ supports managed dump analysis
 - ★ Requires CLR 4.0+ in the target process
 - ↑ Threads, stacks, variables, memory contents
- Visual Studio 2013+ supports managed memory analysis based on dump files
 - ↑ Object statistics, retention information (roots)

Visual Studio Dump Analysis



Visual Studio Memory Analysis

Managed Memory (devenv.exe)

Compare to: Select baseline

Object Type	Count	Size (Bytes)	Inclusive Size (Bytes) ▼	
List <automationpeer></automationpeer>	1,510	83,852	47,504,004	
TabItemAutomationPeer	197	23,412	23,490,380	
Microsoft. Visual Studio. Platform UI. Shell. Controls. Document Group Control Automation Peer	13	1,456	17,205,264	
Microsoft. Visual Studio. Platform UI. Shell. Controls. View Presenter Automation Peer	37	4,060	16,457,764	
Microsoft. Visual Studio. Text. Editor. Implementation. WpfText View	42	73,972	15,442,640	
Hashtable	3,080	1,703,836	13,329,828	
Microsoft. Visual Studio. Platform UI. Shell. Controls. Drag Undock Header Automation Peer	214	23,632	12,307,368	
HybridDictionary	16,381	327,620	11,833,248	
ContentPresenter	2,082	1,056,084	11,679,972	
Microsoft. Visual Studio. Platform. Window Management. Controls. Generic Pane Content Pres	27	2,952	11,506,264	
Microsoft. Visual Studio. Platform UI. Shell. Controls. Drag Undock Header	214	117,840	11,209,184	
CONTRACT OF THE PROPERTY OF THE CONTRACT OF TH	4	100	11.005.300	

Paths to Root | Referenced Types

Object Type	Reference Count ▼	
■ Microsoft.VisualStudio.Text.Editor.Implementation.WpfTextView		
▶ Microsoft.VisualStudio.Text.Utilities.Automation.AutomationProperties	410	
Microsoft.VisualStudio.Text.Editor.Implementation.AdornmentLayer	403	
	162	
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Generating WER Dump Files Visual Studio Dump Analysis Visual Studio Memory Analysis

Lab





.NET Debugging APIs

CLRMD

ISymWrapper.dll

ISOSDac

IXCLRDataAccess

Mscordacwks.dll

SymWriter

ICorDebug

SymReader

IMetadataImport

Mscoree.dll

Specific methods and classes in clr.dll

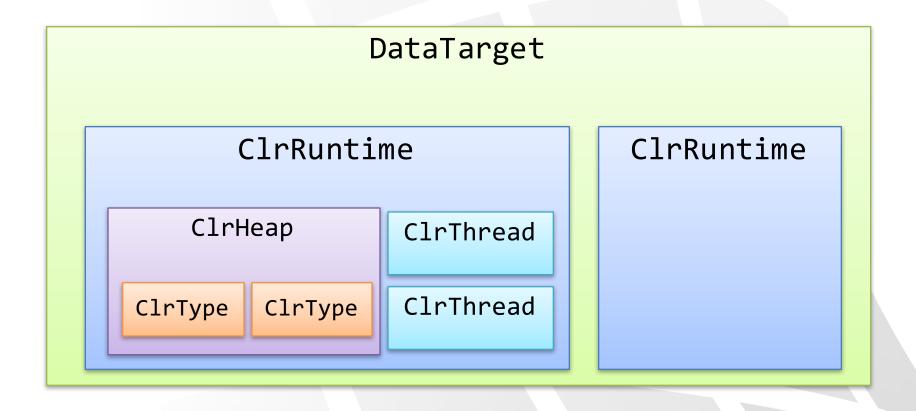
Debugging Automation Challenges

- ★ Traditional debugging and dump analysis is done by hand
- Automation often achieved by running WinDbg commands and parsing their text output
- ▶ Debugging APIs very intricate and often undocumented (e.g. the IXCLRDataAccess APIs that SOS uses)

Introducing CLRMD

- ★ CIrMD is a .NET library for analyzing dump files and running processes
 - Distributed through NuGet (Microsoft.Diagnostics.Runtime assembly)
 - ♦ Open source on GitHub
- Enables a huge variety of scenarios, including:
 - ★ Automatic processing of many dump files
 - Continuous monitoring and inspection of production processes (threads, stacks, locks, heaps)
 - Locating specific objects and values in memory without suspending, debugging, or capturing dumps

Basic Types



Connecting to a Target

- ★ Live attach: passive, non-invasive, full
- ♦ Open dump file

```
DataTarget target = DataTarget.LoadCrashDump(@"dump.dmp");
target.AppendSymbolPath(
   "srv*C:\symbols*http://msdl.microsoft.com/download/symbols");
string dacLocation = target.ClrVersions[0].TryDownloadDac();
ClrRuntime runtime = target.CreateRuntime(dacLocation);
```

Basic Exception Analysis

```
foreach (var thread in runtime.Threads)
  var e = thread.CurrentException;
  if (e != null)
    Console.WriteLine("Thread {0}", thread.ManagedThreadId);
    Console.WriteLine("\t{0} - {1}", e.Type.Name, e.Message);
    foreach (var frame in e.StackTrace)
      Console.WriteLine("\t" + frame.DisplayString);
```

CLRMD Dump Analyzer CLRMD Stack Dumper

Lab



Inspecting The Heap

- Enumerate all heap objects and statistics
- ★ Find specific objects
- Inspect GC information (roots, finalization queues, etc.)

ClrHeap

EnumerateObjects

GetObjectType

EnumerateRoots

ClrType

GetSize

EnumerateRefsOfObject

GetFieldValue

Wait Information

- Threads have a list of blocking objects, which have owner threads
- Wait analysis and deadlock detection is made possible

ClrThread

BlockingObjects

BlockingObject

Reason

Object

HasSingleOwner

Owner/Owners

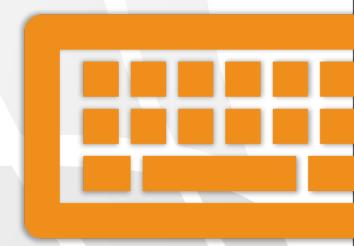
Waiters

Dynamic Heap Queries

CLRMDExt is a library with some nice CLRMD extensions, including ClrObject that provides dynamic querying capabilities

Running Heap Queries







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Thank You!

blog.sashag.net @goldshtn